



FR (France): [SNCF](#)

HR (Croatia): [HŽPP](#)

LT (Lithuania): LTG Link

HU (Hungary): GYSEV, [MÁV- Passanger Transport](#)

IT (Italy): [Trenitalia](#)

LU (Luxembourg): [CFL](#)

NL (Netherlands): [NS](#)

PL (Poland): [PKP IC](#)

SE (Sweden): [SJ](#)

SI (Slovenia): [SZ](#)

SK (Slovakia): [ZSSK](#)

UK (United Kingdom): [Eurostar International Limited \(EIL\)](#)\*

\* Eurostar International Limited (EIL) and THI Factory (THIF) run their trains using the commercial brand of “Eurostar”



### How does it work in practice?

If passengers miss their connection on an international journey, they should receive a **Delay/Cancellation Confirmation**. The original ticket(s) together with this confirmation are to be presented to the staff of the railway undertaking whose train service was missed. The form of the Delay/Cancellation Confirmation varies and, in some cases, other appropriate means (such as a new ticket or/and a new reservation) may be issued and entitle the passenger to continue the journey.

This will enable passengers to continue their journey at no extra cost on one of the next available trains of the railway undertaking whose service they missed and for which they held a ticket.

Watch this AJC-video: to be downloaded from here:

[https://www.cit-rail.org/media/files/video/cer - ajc - final\\_subtitled.mp4](https://www.cit-rail.org/media/files/video/cer - ajc - final_subtitled.mp4)

### **Restrictions**

The AJC allows the passenger to continue their journey by train. The AJC does not reimburse any costs for hotels, taxis, payments for the ticket or compensations, nor does it foresee that railway undertakings will offer any meals or refreshments.

Some participating railway undertakings set specific conditions for continuing the journey. The railway staff will inform you directly about these conditions.

### **Further information:**

Further information on the AJC can be found in the following [AJC Leaflet](#) by CIT and in the [AJC Note](#) which was drafted jointly with the European Passengers' Federation (EPF).

Watch

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